

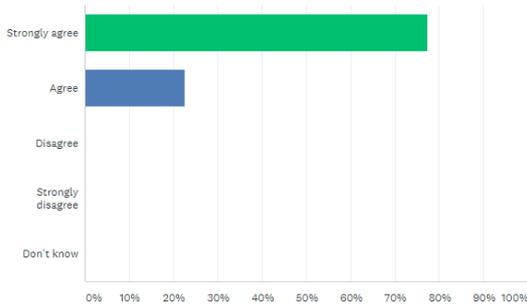
Annual Family Survey

July 2021



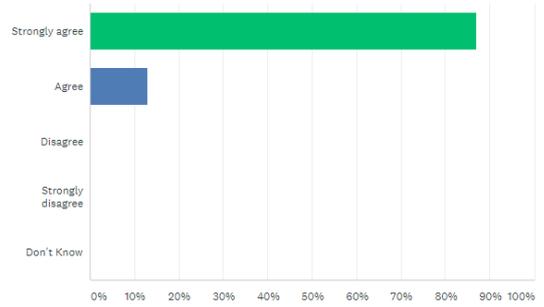
My child is happy at Cambrai Primary School.

Answered: 31 Skipped: 0



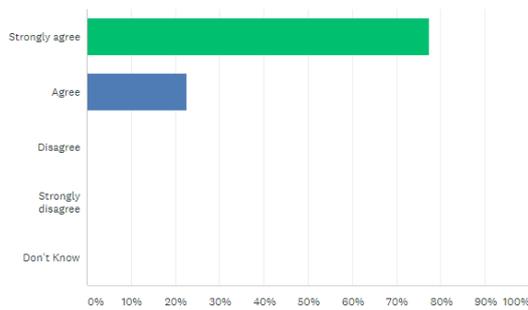
My child feels safe at school.

Answered: 31 Skipped: 0



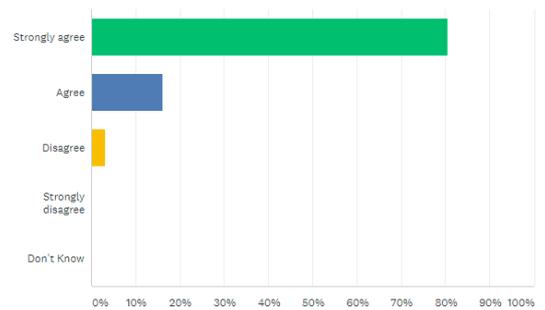
My child makes good progress at school.

Answered: 31 Skipped: 0



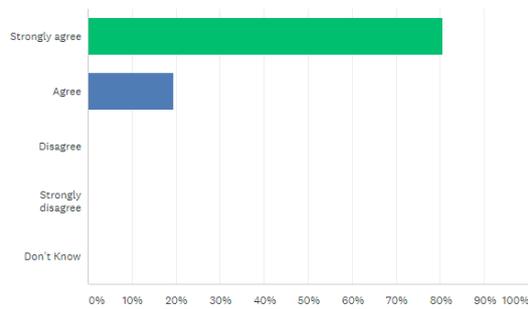
My child is well looked after by staff.

Answered: 31 Skipped: 0



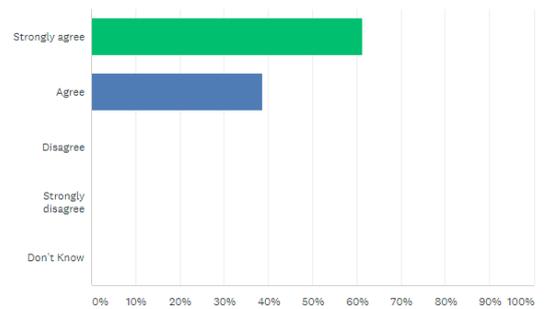
My child is taught well at school.

Answered: 31 Skipped: 0



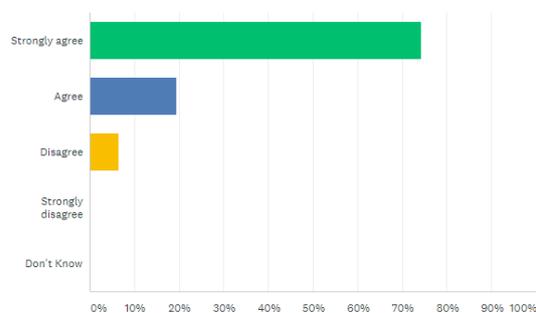
My child reads regularly at home.

Answered: 31 Skipped: 0



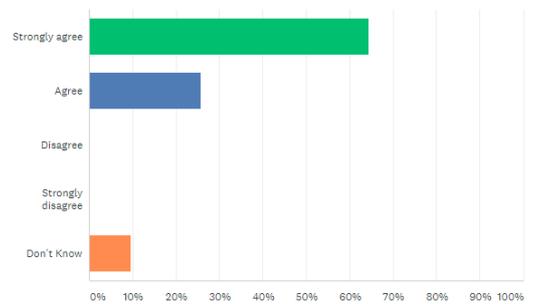
The school makes sure children are well behaved.

Answered: 31 Skipped: 0



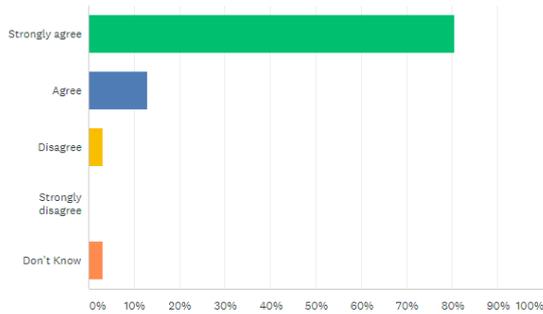
The school deals effectively with bullying, or I trust that it would,

Answered: 31 Skipped: 0



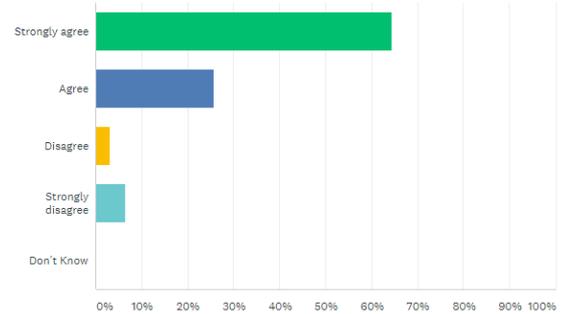
The school is well led and managed.

Answered: 31 Skipped: 0



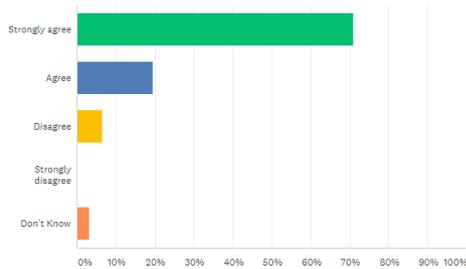
I receive valuable information about my child's progress.

Answered: 31 Skipped: 0



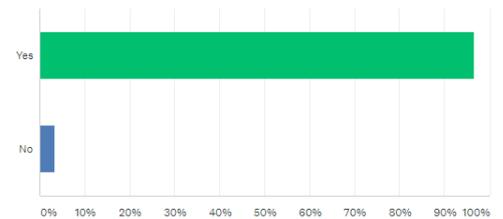
The school responds to any concerns or worries that I raise, or I trust that they would if I had any.

Answered: 31 Skipped: 0



Would you recommend us to another parent?

Answered: 30 Skipped: 1



Below are the responses to what families particularly valued about our school:

As a parent of 4 children and frequent moves my children have attended a total of 8 primary schools across the years.

Never have I come across a primary school that has such a **warm welcoming environment** for the children and parents. The teachers and staff go **above and beyond** to make sure that this is a fun and happy environment for the children.

Within 1 week of starting the school had **quickly assessed my child's needs** and laid out where improvements could be made. Eg pen grip and within that week my child was telling me how he should hold his pen. This is very important as a child that will move frequently.

Communication is fantastic.

The school/ staff always go **above and beyond** for the children. XXX is making **fantastic progress** whilst also being well looked after and having a lot of fun. I know he is in **safe hands**.

Friendly, safe, welcoming, nurturing, incredible variety of learning experiences, **everything is incredible!!**

The staff are great with the children giving them **all the support they need** with learning. My child had a very hard year with covid and the arrival of his baby brother but still he is more than ready for next year and that is testament to the work the staff have put in.

Value the **strong teamwork and determination** show during difficult and challenging time with covid. Has dealt with and responded remarkably well in dealing with issues arising and supporting learning well in any way needed to ensure the best of got from XXX.

Brilliant resources, outdoor area is beautiful, **children are rewarded** for their hard work regularly

Professionalism, quality, passion

I value the intellectual growth of all children and the staff recognising the Childrens different learning needs. Very happy with my child's progress and the staffs capability of **making learning fun**.

The school is very good at dealing with **any problems and addresses them very quickly**. Staff are always on hand and happy to help. The school do well at **being inclusive**.

We absolutely love all the fun things the school plans for the children and how much the children clearly enjoy it. The **family feel** at the school is something we love about the school we don't think we'd find this in any other school

Friendly and fun atmosphere with **strong ethical concepts**

How lovely the staff are - they take **such good care** of my little girl. And how well they **communicate with us as parents**.

An inclusive environment. My son started towards the end of the school year and was **made to feel very welcome**.

You put **reading as a top priority** in reception

The **love and care that staff bring** to the school. The support that is given, not just for the children but for the staff too. I can hand on my heart say I believe my son is in safe hands and he will leave Cambrai a **well respected and well taught young man**.

All the different activities the children get to do

They clearly value the children and have their **best interests at heart**. My daughter loves being educated and I think that's the work that Cambria puts into her. You can see how they care.

The staff are approachable

They **listen and are helpful**

My daughter has only been in school a couple of weeks hence the responses sometimes state I don't know, however, she has settled so well and has told me it's **the best school ever** so I can confidently state she is happy.

The **relationship between the members of staff and the children**, I think this helps the progress

The friendliness of the staff, they're always happy, smiley and **approachable**.

Office manager is friendly and responsive to emails, dealing with requests quickly, politely and efficiently.

My little girls loves going to school, talks positively about her teachers and enjoys going to the nest before and after school loving the variety of breakfasts offered. She also often tells me Mrs Lambert's food is the best (much to Mummy's disappointment haha!)

Overall myself and my daughters dad love the school and are so happy with our choice

The teachers **won't let a child struggle** with work or let them get behind with anything

So many! The quality of the teaching, the family ethos, the learning environment, the home/school communication and the way the school has given my son such **an outstanding experience** of what it is to be part of a bigger community.

Home from home environment

I love the personal touches the school make, I always feel like they do so much with the children! I feel like they **really take the time to know each child and the parents** so it makes the school feel so personal and that the children are being looked after in a caring way to not just educational. My daughter has come on leaps and bounds since moving schools and the difference in her reading and writing is amazing. We are very pleased with the school.

You are committed to keeping our children **safe, happy and well educated**.

Teaching my child and **recognising when he is having difficulties** and helping him with them.

Giving xxx the **full support he needs** and it shows in his progress.

Most supportive, friendly, approachable and student centred are I could ever ask for, I'm so glad I've chosen Cambrai for both of my children and I am confident they will become brilliant people, both academically and as their own person.

In response to the question, what would you like to see improved, families replied (lots of positives, but 8 improvements suggested):

I feel situations could be handled better. **Better written communication** instead of just grabbing for a quick chat at the end of school.

More consistency using the **homework app** of the children are to use this going into year 2. Adding additional work of its felt that a particular child needs further work in a area.

School dinners could be a bit better organised, XXX quite often receives the wrong meal.

Just make the **one way system** at both drop off and pick up

- **Rewarding well behaved children more** instead of the focus being on those who aren't so well behaved.
- making **all areas inclusive** to ALL children
- **better communication** between parents and staff.

- school **reports being more personalised** to your child. They all seem so similar it's almost like staff don't know your child on a personal level.
- **being taken more seriously** when expressing mine and my child's concerns as opposed to it being brushed off or overlooked.
- **social media** inclusions of all years! not just reception!

More communication on **how my child is progressing** at school there has been little to no communication regarding this besides the recent reports.

Stop picking the **same children for awards** every week.

Post all year groups on **social media** not just reception or utilise seesaw so we can see what our children are doing. Again this comes with parent communication.

It would be good to see **more photos!** And to see more frequently the hard work that the children have been doing. A **football team** would be great too! XXX was gutted when the club ended!!

Maybe use the seesaw app more. Just going off friends that have children in different schools. They get **daily updates** of their child on seesaw. And they get spelling test results put on there. Pictures of them doing anything. It's just a nice way to keep parents in the loop especially now with Covid and stuff :)

Parents also took this opportunity to share more positive comments....

None!

None.

None. We're always blown away by the school and the developments you make for the children. We couldn't be happier that our daughter was lucky enough to get a place in what we consider to be the best school ever!

No. Everything is great.

N/A

You're all doing a great job, **keep up the good work.**

N/A

I can honestly think of **none.**

N/A

No improvement just looking forward to being able to see the classrooms and school hopefully next term (Covid sucks haha!)

No improvements needed but I would like it if the teachers make my child drink more water during school hours.

Genuinely no, apparently there is always room for improvement but in this case the wheel is working perfect no need for re-invention.

No

I think for a new school they seem to have got **everything right the first time** or so I can say from my experience! Covid has made it difficult but they have done so well to make the school safe and still enjoyable for the children.

The school is **perfect.**

None

N/A

No

We asked, can you describe us in 3 words?

"Outstanding
Happy/ Caring
Very well run"
Outstanding, caring, approachable
"Outstanding
Encouraging
Caring "
Excellent, Caring, Fun
"Supportive

Supportive, happy, proud.
Brilliant friendly happy
Caring, reliable and encouraging
The best school
Happy, exciting and friendly
Efficient, friendly, fun
Kind, approachable, fun
Welcoming, organised and clean
Caring outstanding superb

Fun
 Inclusive"
 Caring, positive, kind
 Outstanding, exceptional, caring
 Nurturing, fun, lovely
 "Effective
 Fun
 Proactive"
 Professional, caring and fun!
 Bright, fun, happy
 Friendly, invested, hard working.

Caring, fulfilling, amazing
 Fantastic, Welcoming and friendly
 Dedicated, outstanding, compassionate
 Approachable, considerate and kind
 "Fantastic
 Safe
 Homely "
 "Supportive
 Personable
 Caring"

The most frequently used words were:

friendly supportive fun kind Caring approachable Outstanding
 Happy

You said, we'll do...

Taking the comments and survey results in to account, we've categorised the suggestions in to the following areas:

Parental Question / Concern	Existing Strengths / Comments	Planned Action
More consistency with homework – use of app?	The see-saw app has been used but not consistently.	<ul style="list-style-type: none"> Each teacher will design a clear system regarding homework – and share with families in September We will include sharing spelling results within our system
Better organised school dinners	Currently, Mrs Lambert cooks and serves over 50 meals each day on her own.. a tall order!	<ul style="list-style-type: none"> We have appointed two new staff to support lunchtimes – hopefully, this will make lunchtimes a more relaxed time in the school day!
A one way pick up and drop off		<ul style="list-style-type: none"> When the car park is resurfaced, this is in the DFE car park design plans
Daily updates (See-Saw_ more regular social media posts?)	Adding individual work to see-saw takes teachers away from working with children.. we limit things like this and that is why our children achieve so well! However, we recognise	<ul style="list-style-type: none"> For September, we will design clear minimum expectations for all classes in relation to Social Media posting to ensure that all classes share an equitable amount of posts with families. Once restrictions are lifted, pupil work / displays will be available to parents any time that they wish to see them!
Better communication with parents – including regarding progress	COVID has really impacted this. We locked down as a parents evening would have happened and our interim reports would usually have happened in February – when many of our children were at home – a parents evening would also have accompanied this! This is a key priority for 2021/22 – as also identified by our Governors.	<ul style="list-style-type: none"> Parents evenings will resume in 2021/22 – 3 per year Interim report will be provided in February Weekly spelling test results shared Parents value face to face events – from 2021/22 class assemblies, stay and play and other performances will resume
Rewards – rewarding all?	It is important to say that for some children who struggle with	<ul style="list-style-type: none"> We will put in a system in all classes to record who has had an award

behaviour, if they have tried really hard to improve, then this effort requires reward... as positive reinforcement is the key to behaviour modification over time.

Our rewards are based on who deserves them – not who hasn't had one... however...

on each occasion, so we can spot anyone we need to 'catch' deserving an award. This will not mean all children receive the exact same amount over the year, but it will feel fairer.

All areas inclusive?

Our school is built as an inclusive school – and is one of the best examples in the region of a mainstream school who can cater for children with additional needs. Comments above from families have repeatedly stated that we meet all children's needs and are inclusive.

- We are hoping to launch an inclusive sandpit area in September 2021, as well as a disability inclusive pit area and loose parts zone.
- We are investigating changing our tyre swing for a 'nest' swing to cater for all children's mobility needs.

A football team?

COVID has halted all team events

- We will always enter competitions and tournaments that are open to us! Typically, most events are for older children in the local school group... but we will see if we can organise a cross trust event in 2021/22.
- If a football league appears for KS1, we will be in it!

Some comments related to suggested improvements appear to be very bespoke to individual situations – and do not reflect what the vast majority of families are saying, but we endeavour for all of our children and families to love Cambrai 100%, so we are looking at those individual issues too! Only 2 families shared negative ratings in some areas... we aim for 100% approval rating by 2022!

